

Six Sigma for the New Millennium: A CSSBB Guidebook, Second Edition

Kim H. Pries



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This book is designed to walk the reader through the ASQ Certified Six Sigma Black Belt (CSSBB) Body of Knowledge (BoK) at a medium level of detail. It follows the nine sections of the BoK exactly, from enterprise-wide deployment, organizational process management and measures, and team management, to detailed coverage of each stage of the DMAIC process. With more than 25 tables and 80 figures, the various concepts can not only be read about but seen. The appendices include all the statistical tables that test-takers and also those in the field will need. New to this edition is material that shows the Black Belt candidate how to work through some standard statistical tests just the kind he or she might expect to see on the certification exam. The author has used this material for several years, continually refining it based on students questions and also his own experiences at an electronics manufacturing plant. This is truly the guidebook for the new millennium of lean and Six Sigma!

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