

# Residential Construction Performance Guidelines, 5th edition, Contractor Reference

National Association of Home Builders



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Deliver high-performance homes and protect your bottom line Residential Construction Performance Guidelines is the most widely used recommendation by the home building and remodeling industry on how homes should perform during the warranty period. This fully-amended reference tool will help builders and remodelers manage customer expectations and resolve customer complaints, while delivering highperformance homes. Features include: More than 300 guidelines in 13 major construction categories New guidelines on wall insulation, windows and glass, roof trusses, roof vents, roof coverings, plumbing, electrical, flooring, and more Glossary of common terms Italicized terms throughout for easy identification in the Glossary The consumer version of Residential Construction Performance Guidelines (BuilderBooks item #00307, sold separately) allows you to: Help customers understand the basics of a properly constructed home and how it should perform during the warranty period Take action to resolve customer concerns before they escalate to complaints Exhibit your professionalism by showing that you consistently meet or exceed accepted industry guidelines

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